



Thank you for choosing Tax Refund.

Before starting, check the passport details on the Form and if there are any mistakes, please contact the store.

When you depart, enter Customs in the last airport within the European Union and, before embarking your baggage, show your unopened purchases and get a Customs Stamp on your Form.



At Fiumicino, Malpensa and Venezia airports, you can get a customs stamp and refund from one of the “Tax Refund” offices

**If you are departing from another Italian airport:**

Go to the Customs office before embarking your luggage and you will receive an Electronic Customs Stamp for all of your Forms.

**If you are departing from another airport in the E.U.:**

Go to the Customs office before embarking your luggage and you will receive a physical Customs Stamp on all of your Forms.



Not flying? Go to the Customs Office:

-  at the last E.U station
-  before crossing the E.U. border
-  at the last port in the E.U.

### Remember:

The Form is only valid if Tax Refund receives it, complete with Customs Stamp, before the expiry date on the Form itself.

Collect your refund from a “Tax Refund” office or send the Form in one of our envelopes.

Send the Tax Refund envelope to the address below (a stamp is only necessary when sending from a non-E.U. country)



Do not use private “Tax Free” mailboxes, but use only national postal services:  
use public mailboxes only



## **Important:**

In Europe, the “VAT refund” service is run by private “Tax Free” companies. Before shipping, make sure that the logo on the envelope is the same as the logo on the Form.

## **Address:**

TAX REFUND Srl  
P.O. box 369  
00187 Roma - ITALIA

Visit our website:  
[www.taxrefund.it](http://www.taxrefund.it)

Download the “Tax Refund Italy” app

